

Product Near-End-of-Life Notification

MultiModem[®] II Mission-Critical V.92 Corporate Analog Modems

Date: October 12, 2016

I. Summary

Due to diminishing demand and high minimum order quantities for critical components, the status of the [MultiModem[®] II](#) family of analog modems are changing status from **Active to Near-End-of-Life (NEOL)** effective immediately. MultiTech has a limited supply of the necessary components to build all the models in this announcement. Orders will be accepted on a first come, first serve basis.

While there are no direct replacement models, MultiTech offers a full line of external analog modems that could be used in place of the MultiModem II series for most use cases. Please consult with your MultiTech sales representative to see which model is best suited to meet your needs.

Reference key dates in Section III for last time buy information.

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II. Part Numbers Impacted

NEOL Ordering Part Numbers	UPC
	
MT5600BA-V92-NPS	789407335976
MT5600BA-V92-NAM	789407030727
MT5600BA-V92-EU	789407339899
MT5600BA-V92-GB/IE	789407031540
MT5600BA-V92-FR	789407340970
MT5600BA-V92-DE	789407340987
MT5600BA-V92-IT	789407340994

NEOL Ordering Part Numbers	UPC
	
MT5600BA-V92-AU	789407031557
MT5600BA-V92-NZ	789407031564

III. Key Dates

Near-End-of-Life (NEOL) Date: October 12, 2016

Last Time Buy Date: While supplies last

Last Ship Date/End-of-Life (EOL) Date: April 12, 2017 or while supplies last

Last Time Buy Information

- A limited supply of critical components needed to build the MultiModem II series are still available. We will continue to accept orders while supplies last.
- Submit confirmed order quantities for guaranteed availability with a Non Cancellable, Non Returnable (NCNR) order.

Note: All orders placed for products listed in this announcement require an NCNR agreement. Last time ship dates are negotiable with an NCNR agreement. Please contact your MultiTech sales representative for details and a copy of the agreement.

IV. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

V. Suggested Action Plan:

We recommend the following actions be taken:

- Work with your MultiTech sales representative if your company is interested in placing an N.C.N.R. (Non-Cancellable, Non-Returnable) purchase order for any remaining devices that you require.
- Forward this announcement to others within your organization who are actively involved in the sale or support of the devices listed in this announcement.
- Notify existing customers who have been using these devices to see if they wish to purchase any additional units.
- Work with your MultiTech sales representative on a transition plan to another model in the MultiModem product line.

VI. Additional Information

If you have any questions or require additional information on this Product Near-End-of-Life Notification, please contact your MultiTech sales representative:

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